Maintenance contracts

for STATYS Static Transfer System (STS)



Silver, Gold, Platinum and Platinum+ are the Maintenance service contracts suitable for standard STS.

50+ years of manufacturer's experience is at your disposal to provide you with a comprehensive support package which affords you complete peace of mind.

SERVICE DESCRIPTION	SILVER	GOLD	PLATINUM	PLATINUM+
1 Annual preventive maintenance visit	•	•	•	•
Labour & Mileage for corrective maintenance		•	•	•
Original spare parts			•	•
Hot-line availability	•	•	•	•
Emergency hot-line 24/7	0	0	0	•
Response time to site within next working day	•	•	•	
Response time to site within 6h*	0	0	0	•
Response time to site within 4h*	0	0	0	0
Preventive replacement of consumables (fans and capacitors)	0	0	0	0
Additional preventive maintenance visit	0	0	0	0
Out of hours preventive maintenance visit during night, week-end, bank holidays	0	0	0	0
Thermal imaging	0	0	0	0
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Key points

- > Original spare parts
- > Expert engineers equipped with professional tools and software
- > Safety procedures

Benefits

- > Improves system availability
- > Optimises product lifespan
- > On-site interventions guaranteed

or optional.

* Please check the service coverage in your area.